

ADVANCED MEDIATION TRAINING

***DE-ESCALATE: How to Calm An Angry Person in 90 Seconds or Less by Doug Noll in Conjunction with NDRC***

In this advanced training Doug Noll presents his course on de-escalation based upon his best-selling book.

**Date: February 1, 2019**

**8:30 - 8:45 a.m.**

Welcome, Overview of Session, and Topic Intro.

**8:45 - 9:45 a.m.**

Typical Responses, Who Am I As A Mediator

**9:45 - 10:15 a.m.**

The Four Levels of Reflective Listening, Demonstrations, Experiments

**10:15 - 10:30 a.m.**

BREAK

Refreshments provided

**10:30 - 12:00 p.m.**

Demonstration, Experiment and Practice

**12:00 - 1:00 p.m.**

Lunch Provided

**1:00 - 1:45 p.m.**

How to Read Emotional Data Fields

**1:45 - 2:00 p.m.**

Advanced Affect Labeling, Experiment and Practice

**2:00 - 2:15 p.m.**

BREAK

Refreshments provided

**2:15 - 2:45 p.m.**

Applying Somatic Work to Affect Labeling

**2:45 - 3:15 p.m.**

Introduction to Polyvagal Theory and Its Importance in Mediation

**3:15 - 4:00 p.m.**

Dealing with Entrenched Beliefs

**4:00 - 4:30 p.m.**

Typical Responses B, Summary Adjourn



ABOUT DOUG NOLL

The Nevada Dispute Resolution Coalition is proud to welcome Doug Noll as their speaker for the 2019 Annual Training “De-Escalate: How to Calm an Angry Person in 90 Seconds or Less.” Douglas E. Noll, J.D., M.A. specializes in helping people solve difficult, complex, and intractable problems and teaching others to do what he does. As a lawyer turned peacemaker, Doug has been voted as one of the Best Lawyers in America since 2005, and has been recognized since 2006 as a Northern California Super Lawyer. Doug was named California Attorney of the Year in 2012 for his innovative peacemaking work in California prisons. He has been honored as Lawyer of the Year in 2014 by Best Lawyers in America. In 2014, Doug was honored as a Purpose Prize Fellow by Encore.org. In 2017, the International Academy of Mediators honored Doug with its Sid Lezak Award of Excellence, and in 2018 Doug was honored as Distinguished Neutral of the Year by the National Academy of Distinguished Neutrals. Doug's fourth book is *De-Escalate: How to Calm an Angry Person in 90 Seconds*, was the recipient of the Book Excellence Award and has become an Amazon Best Seller Doug is also the author of the book *Elusive Peace: How Modern Diplomatic Strategies Could Better Resolve World Conflicts* (Prometheus Books, April 2011), winner of the Institute for Conflict Prevention and Resolution (CPR) International Peace and Justice Book Award for 2011.

REGISTRATION FEES

**EARLY REGISTRATION:**

**POSTMARKED BY JANUARY 11, 2019**

NDRC MEMBERS: \$200.00

NON-MEMBERS: \$250.00

**AFTER JANUARY 12, 2018**

NDRC MEMBERS: \$225.00

NON-MEMBERS: \$275.00

**NDRC MEMBERSHIP**

GENERAL: \$ 20.00/YR

PRACTITIONER: \$40.00/YR

ADV. PRACTITIONER: \$70.00/YR

\*CURRENTLY SEEKING APPROVAL FOR 6 HOURS OF CLE/CEU CREDITS FROM:

THE NEVADA BOARD OF CONTINUING EDUCATION

THE NEVADA STATE BOARD OF EXAMINERS FOR SOCIAL WORKERS

THE NEVADA STATE BOARD OF EXAMINERS FOR MARRIAGE AND FAMILY THERAPISTS

THE NEVADA STATE BOARD OF PSYCHOLOGICAL EXAMINERS

**TO REGISTER:**

Complete Attached Form & Mail to:

Nevada Dispute Resolution Coalition

121 Washington Street  
Reno, Nevada 89503

CONTACT:

NDRC at 775.813.0838

Email: cyoung@bkflaw.com

NDRC (Nevada Dispute Resolution Coalition) Presents:  
**DE-ESCALATE: How to Calm An Angry Person in 90 Seconds or Less**

Doug Noll

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Friday, February 1, 2019

8:30 a.m. - 4:30 p.m. (Registration starts at 8:00 a.m.)

Associated General Contractors Training Room

5400 Mill Street, Reno, Nevada 89502

Name: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

- Please check if you prefer e-mail registration confirmation
  - If applying for continuing ed, please circle discipline: Legal\* Social Work MFT Psychologist
- \*Those seeking CLE's will need to pay an additional \$5.00 per credit (total \$30.00)**

Do you require special accommodations? \_\_\_\_\_

Early Registration, postmarked by **January 11<sup>th</sup>, 2019**:

- Members (please check one of the membership categories below & complete membership application. Payment for the training and membership for 2019 must be made to receive the discount). \$200
- Non-Members \$250
- Postmarked after **January 11<sup>th</sup>** - member \$225
- Postmarked after **January 11<sup>th</sup>** - non-member \$275

After **January 30<sup>th</sup>** (please call 775-813-0838 to register)

Yes, I want to join NDRC for 2019 (Membership application must also be completed):

- General Member \$ 20
- Practitioner Member\*\* \$ 40
- Advanced Practitioner Member\*\* \$ 70

Total Remitted

\*\* Attendance at this annual NDRC training fulfills the continuing education requirements for Practitioner and Advance Practitioner members.

**MAIL YOUR PAYMENT (checks only), REGISTRATION FORM and MEMBER APPLICATION TO:**  
NDRC, 121 Washington Street, Reno, NV 89503

**Cancellation Policy:** Transfer of registration to another person may be done at any time without a fee. All requests for refunds must be made in writing. Written notice of cancellation received via U.S. Mail or email postmarked by January 22, 2019 will be issued a full refund.

Questions? Contact NDRC at [home@nvdrc.org](mailto:home@nvdrc.org) or 775-813-0838



***THANK YOU*** for your interest in membership in NDRC, a Nevada non-profit corporation.

**MISSION STATEMENT:** NDRC, the Nevada Dispute Resolution Coalition, is an association of practitioners whose mission is to promote public awareness of processes that encourage collaborative solutions to conflict.

**NDRC** is a nonprofit 501(c)(6) organization founded in 2000 which:

- Offers networking opportunities and a community speaker’s bureau.
- Educates the community about alternative dispute resolution options in our local community and to promote high standards of professionalism for practitioners of alternative dispute resolution.
- Provides professional development programs and an annual training seminar.
- Is volunteer driven – members are encouraged to participate in committee work and leadership positions.
- Maintains a website at: [www.NvDRC.org](http://www.NvDRC.org)

<p><b><u>GENERAL MEMBER</u></b> (Annual Dues: \$20)</p>	<p>General members are non-voting members that may attend the annual training seminar at a reduced cost (early registration) and periodic professional development events. General members may serve on committees. General members are listed on the member’s page at NvDRC.org.</p> <p><b>To apply:</b> Submit attached application and check for dues amount.</p>
<p><b><u>PRACTITIONER MEMBER</u></b> (Annual Dues: \$40)</p>	<p>Practitioner members are voting members of the organization. Practitioner members must have completed forty (40) hours of mediation training and are required to obtain six (6) hours per year of continuing education in mediation. Practitioner members may serve on committees and may be elected to officer positions.</p> <p><b>Membership benefits include:</b> (1) Listing on members page at NvDRC.org with practice areas listed, (2) May attend the annual training seminar at a reduced cost (early registration) and periodic professional development events.</p> <p><b>To apply:</b> Submit attached application with verification of mediation training and check for dues amount.</p>
<p><b><u>ADVANCED PRACTITIONER MEMBER</u></b> (Annual Dues: \$70)</p>	<p>Advanced Practitioner members are voting members of the organization. Advanced Practitioner members must have completed sixty (60) hours of mediation training, verify completion of 20 mediations as the lead mediator and 80 hours of mediation practice, are required to obtain six (6) hours per year of continuing education in mediation and must provide proof of liability insurance. Advanced Practitioner members may serve on committees and may be elected to officer positions.</p> <p><b>Membership benefits include:</b> (1) Listing on members page at NvDRC.org with space for bio, professional background, credentials, etc. (2) Professional practice areas listed, (3) Listing of completed continuing education and/or educational credentials, (4) Link to practitioner’s professional website, (5) May attend the annual training seminar at a reduced cost (early registration) and periodic professional development events.</p> <p><b>To apply:</b> Submit attached application with verification of mediation training, experience and liability insurance with a check for dues amount.</p>



**MEMBERSHIP APPLICATION**

- New Member**
  - Renewing Member (credentials on file and current Continuing Education credential or enrollment enclosed)**
  - I am interested in serving on a committee**
- \*\*\* Check boxes below for contact information you **DO NOT** want listed on the NDRC online directory \*\*\*

<b>First Name:</b> <input type="checkbox"/>	<b>Last Name:</b> <input type="checkbox"/>
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<b>Business Name:</b> <input type="checkbox"/>	<b>Title:</b> <input type="checkbox"/>
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<b>Mailing Address (City, State, Zip):</b>	<input type="checkbox"/>
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<b>Phone: (business/cell)</b> <input type="checkbox"/>	<b>E-mail:</b> <input type="checkbox"/>	<b>Fax:</b> <input type="checkbox"/>
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<b>Professional Licenses and/or Certifications (New Members: Please submit verification as an attachment):</b>
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<b>Name as you want on membership directory:</b>
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<b>Professional areas of practice listing on website (Applies to Practitioner and Advanced Practitioner Only):</b>
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**Select your Membership Category:**

- General (\$20):** Please complete the above information. Submit with dues amount to address below.
- Practitioner (\$40):** Please complete the above information. Submit with dues amount to the address below.
  - A. Please provide written verification of 40 hour of mediation training (Certificate of Attendance or equivalent) and 6 hours of Continuing Education (NDRC annual advanced training or equivalent).
  - B. Please define your areas of practice you want listed on the website.
- Advanced Practitioner (\$70):** Please complete the above information. Submit with dues to the address below.
  - A. Please provide written verification of 60 hours of mediation training (Certificate of Attendance or equivalent) and 6 hours of Continuing Education (NDRC annual advanced training or equivalent).
  - B. Verify completion of 20 mediations as the lead mediator and 80 hours of mediation practice.
  - C. Include information for listing on the NvDRC.org website, including bio, background and credentials you want listed.
  - D. Please define your areas of practice as well as continuing education that you want listed on the website.
  - E. Please submit verification of liability insurance information.

**NOTE:** Equivalent training and/or continuing education will be reviewed and approved by the Membership Committee.

Please make your check payable to "NDRC." NO credit cards, NO cash.  
 Submit materials and payment to: NDRC, 121 Washington St., Reno, NV 89503

**SIGNATURE**

<b>Signature of applicant:</b>	<b>Date:</b>
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