



BRIDGING THE GAP TO CONFLICT RESOLUTION

How does mediation differ from litigation and arbitration?

What issues can be mediated?

How do I select a mediator?

what is the nevada dispute resolution coalition?

The **Nevada Dispute Resolution Coalition** is a non-profit association of mediators / ADR practitioners whose mission is to promote public awareness of processes that encourage collaborative solutions to conflict. NDRC seeks to educate the community about alternative dispute resolution options in our local area and to promote high standards of professionalism for practitioners of alternative dispute resolution.

what is mediation?

Mediation is a collaborative problem solving process guided by a neutral, trained mediator who assists disputing parties in discussing their conflict, identifying and clarifying issues, exploring solutions and negotiating an agreement.

mediation benefits

- Private and confidential
- Voluntary
- Empowers parties to develop their own solutions
- Less costly than legal proceedings
- Better for preserving relationships

mediation

Decisions are made by the parties.

The goal is not to determine which party is right or wrong, but rather to explore whether their dispute can be resolved in a mutually acceptable agreement, thereby providing closure. Disputes can be settled promptly and agreements may be binding.

arbitration

The arbitrator decides the outcome.

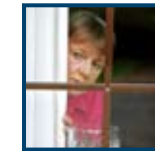
In most cases, the decision is binding so the parties must accept it, whether they agree with it or not. Evidence is presented and testimony is given. The cost is generally more than mediation but less than litigation.

litigation

The judge or jury makes the decision.

There are winners and losers. The process is controlled by attorneys and the judge and formal rules of evidence apply. The cost can be substantial and the proceedings are public. The case can take many years.

Almost any issue is suitable for mediation, including:



neighbors

- Noise
- Disturbance
- Animals
- Property



customers & merchants

- Product & service performance
- Payments
- Debts and loans



workplace

- Employee grievances
- Discrimination claims
- Wage disputes
- Employee-employee disputes
- Employee-manager disputes



landlord & tenant

- Security deposit
- Rent
- Repairs
- Damages
- Eviction



family & interpersonal

- Parent-child disputes
- Friendships & Roommates
- Divorce
- Custody
- Elder care
- Adoptions



business/commercial

- Contract issues
- Partnership issues
- Real estate transactions

Nevada Mediators are not required to be licensed or certified.

It is important to find a mediator whose style makes you comfortable.

There are also some key questions you may wish to ask:

- What training have you received and where?
- How long have you been mediating?
- How much experience do you have with this type of conflict?
- What professional code of conduct do you follow in your practice?
- What do you charge and what is included in the fee? Do you charge for an initial consultation?
- When the mediation is completed what documents do you prepare?
- Do you think my particular dispute is suitable for mediation?

NEVADA DISPUTE RESOLUTION COALITION

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MEDIATION CAN HELP BRIDGE CONFLICT

We invite you to contact the Nevada Dispute Resolution Coalition for more information about:

- NDRC speakers bureau
- Local mediators/facilitators
- Professional development
- Training and education
- Community dispute resolution services
- Membership

contact us for more information

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